

Pressed Tin Panels®

Warranty against defects

This manufacturer's warranty against defects is given by:

Pressed Tin Panels® ABN 43 104 063 434

26 Bradwardine Road, Robin Hill (Bathurst) NSW 2795

Telephone: 02 6332 1738

Our panels

This warranty applies to panels which we manufacture according to our product and size specifications, from Mill Grade aluminium, galvanised or copper, brass sheeting (excluding any components supplied by third parties).

It is strongly recommended that panels are sealed and coated, by priming and painting or powder coating to reduce the appearance of surface scratching and discolouration from the metal grain, and to reduce the likelihood of staining or oxidisation.

Panels installed in hot areas should be installed over fire retardant gyprock or cement fibre sheeting to reduce heat transfer through the panel.

Installation

We do not provide installation services and our installation guides are guides only. We recommend that licenced and experienced tradespersons install our panels. All electrical work must be carried out by a licensed electrician.

The warranty to you

We give this warranty to you only if the panels have been purchased from us, or from one of our authorised dealers or resellers, as new panels and you are the original purchaser.

This warranty is in addition to other legal rights you have under the law.

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the panels repaired or replaced if the panels fail to be of acceptable quality and the failure does not amount to a major failure.

How we honour the warranty

We will either repair or replace the panels with new panels, at our option, if:

- the panels have a manufacturing or workmanship defect; and

- you make a claim under this warranty following the procedure, within the warranty period, set out below.

Our total liability is limited to the original value of the product supplied to you, the distributor or retailer and can take the form of replacement, repair or refund.

This warranty does not cover.

For the purposes of this warranty, 'defect' does not include, and we will not replace or repair panels with, damage caused by:

- surface scratching, colour variations in panels due to the metal grain, staining or discolouration on unsealed or uncoated panels caused by absorption of or contact with any substance, including fats, oils, grease, fingerprints, water, and alkaline substances.
- discolouration of unsealed copper, aluminium, or galvanised panels over time from exposure to air.
- wear and tear or changes which occur normally with the passage of time, including a natural reduction in gloss, fading of colour, chalking or perforation of the finish of the panels over time or due to weathering.
- manufacturing defects that do not affect the overall appearance of the product.
- conditions resulting from hot, marine, corrosive or moisture-laden environments.
- settlement or structural defects of the building or structure in which the panels are installed.
- transfer of heat through panels into the building framework.
- conditions caused by storm, tempest, earthquake, lightning, fire, failure of or movement of supporting structures.
- storage or transportation of panels, mechanical impact, abuse, or misuse of the panels.
- any part of the panels or any component used in installation not manufactured or supplied by us.
- installation, including but not limited to unaligned panels and damage to the finish of the panels caused by the cutting, shaping or bending of the panels during installation.

- any cleaning or maintenance not in accordance with our recommended cleaning procedure.
- powder coating, priming, painting, sealing, coating or any other treatment or finishing of panels not provided by us; and
- negligence or deliberate damage or destruction by you or your installer.

Warranty period

This warranty applies to defects which appear and of which you notify us (following the procedure below) within 12 months from the date of supply.

Claim procedure

To make a claim under this warranty you must, before the warranty period expires and at your cost submit details of your claim to, in the first instance, the address of the original place of purchase or, to Pressed Tin Panels at the address above, including;

- your name, address, and telephone number.
- details of the defect and the circumstances in which it became apparent.
- proof of your purchase and details of date and place of purchase; and
- any other information we may reasonably request about the defect or the circumstances (including sending us the panels which you allege are defective, if requested to do so).

We will arrange inspection of the panels and determine whether they are defective and, if we agree they are defective, arrange either a refund, repair or replacement, at our option. Call out fees will be charged for inspections, which is refundable if panels are determined to be defective.

Replacement panels

We reserve the right to discontinue or change the panels or the press patterns as currently manufactured. If an exact replacement is not available, we reserve the right to substitute panels of equal quality or provide a refund equal in cost, at our sole discretion.

Removal and re-installation costs

You are responsible for all costs of removal and re-installation of the panels.,